

## Community Support Groups

There are a number of social groups for deaf and hard of hearing people throughout Wales which can also provide advice and support to people with hearing loss. To find out if there is one near you, contact our office (details overleaf).

Wales Council For Deaf People welcomes enquiries concerning the establishment of new groups for people with hearing loss in areas which are not already served by a volunteer group.

The Council can provide finance, advice, contacts and training to help new groups develop.

Enquiries should be addressed to Wales Council for Deaf People.

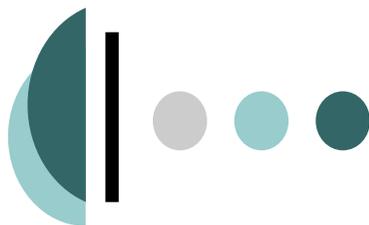
### LOCAL AUDIOLOGY DEPARTMENTS

**Royal Glamorgan Hospital**  
Ynysmaerdy  
LLantrisant  
CF40 2XL

Tel: 01443 443283

**Ysbyty Cwm Cynon**  
New Road  
Mountain Ash  
CF45 4BW

Tel: 01685 721721



## **Pontypridd Hard of Hearing and Tinnitus Support Group**

**In Association with  
Wales Council For  
Deaf People**

Glenview House,  
Courthouse Street,  
Pontypridd CF37 1JY

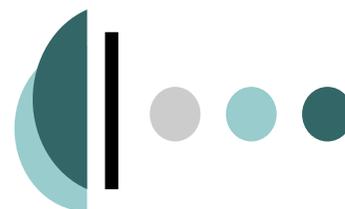
☎ 01443 485687 (voice)

☎ 01443 485686 (text)

☎ 01443 408555 (fax)

✉ [mail@wcdeaf.org.uk](mailto:mail@wcdeaf.org.uk)

Registered Charity No. 1035893



## **Pontypridd Hard of Hearing and Tinnitus Support Group**

**Glenview  
House,  
Courthouse  
Street,  
Pontypridd,  
CF37 1JY.**

## **Want to join our group?**

**Contact:**

**Lucy Payne at  
Wales Council for Deaf  
People  
Tel. No. 01443 485687/  
07958 298822**

**All welcome to join and  
come along to our open  
day on Wednesday 20th  
June 2018,  
10am to 12noon.**

**We have interesting guest  
speakers and offer  
friendship and support.**



## Some useful tips for better communication...



Make sure you get our attention before you start speaking



Remember to face us so we can see you clearly



Find a quiet place to talk to minimise disruptions and distractions



Don't stand/sit with your back to a bright light source (e.g. a window)



Don't cover your mouth, eat or turn away while talking - we need to see your face

**Remember to allow more time when speaking with people with hearing loss.**

## If in any doubt, ask the person what communication support they need...



Make sure we know what you are talking about... and tell us if you later change to another topic



Make sure you include us in your conversation and let us know what you are talking or laughing about



Speak clearly, repeat if needed and re-phrase if you are still not being understood



Don't shout or over-enunciate and NEVER shout into someone's ear



Communication works best for us and is most easily understood when there is only one person speaking at a time.

**Thank-you!**